

Certificate IV in Financial Services

FNS41820

EXPAND YOUR FINANCE CAREER OPTIONS WITH THE SKILLS KEY TO
SUCCEED IN A RANGE OF FINANCE RELATED ROLES

The Certificate IV in Financial Services will take you to the next level of their career in the finance and banking industry. This qualification focuses heavily on professional ethics and compliance, risk management strategies, customer service and resolving customer disputes. This course also further develops your staff's leadership and management skills and professional development abilities. This qualification is ideal for a range of banking roles such as senior tellers, customer service officers and branch supervisors who are interested in taking their next career step.

Subject Choices

- Professional and Compliant Financial Work Practices
- Ethical Practices in Financial Services
- Deliver a Professional Service In Finance
- Mid Course Activity
- Dispute Resolution in Financial Services
- Exercising Good Leadership (E)
- Building Effective Teams (E)

Key Course Facts



Start and study anytime



24/7 access to courses



Dedicated student adviser

For more details and current fees please visit our [Certificate IV in Financial Services](#) page.